

## SERVICE HOTLINE

**REFERENCE NUMBER:** 30/2015

11 March 2015

### ALERT ABOUT INCORRECT STATISTICS IN END OF DAY EQUITY DATA FILES FOR TUESDAY, 10 MARCH 2015 – UPDATE

Please note that the notice sent this morning (ref No: 28/2015) has the incorrect date. The correct impacted day is Tuesday, 10 March 2015.

The JSE has identified that only a subset of data fields is impacted. The fields in question are as per below, and the impact to your company will depend on the type of data records that you subscribe and the use of these data fields.

- Total Volume for the Instrument, Sector and Overall day.
- Total Value for the instrument, Sector and Overall day.
- Total number of trades for the instrument, Sector and Overall day.
- High Trade Value for the instrument.
- Low Trade Value for the instrument.

The JSE has also determined that unfortunately, over and above the Equity Market Data files (EE and E) being affected, any clients that subscribe to the End of Day Indices Value add data records (included in the I file for select clients) will also be impacted to some extent where these fields are used.

The JSE is actively working on correcting the data in the production databases as well as thereafter reproducing the correct data records. Correcting the data in the production databases is a key prerequisite exercise to be completed successfully before the End of Day data runs tonight.

The JSE will take a checkpoint at 15:00 and assess whether, conscious of trying not to impact tonight's runs, what decisions need to be made. Worst case scenario if the recreation of the data records and data files is taking too long, is to rather opt to provide the corrected data only in the form of Excel files on request rather than recreating the data records and files.

If however the correction of the data in the production databases is taking too long and will extend into the production period, the JSE will unfortunately be forced to hold back certain of tonight's production jobs which will impact the delivery of the early and late Equity files.

#### Service:

End of Day Dissemination

#### Environment(s):

Production

#### Additional Information:

If you have any queries about this announcement, contact the Client Services Centre on +27 11 520 7777 or e-mail [Customersupport@jse.co.za](mailto:Customersupport@jse.co.za)

#### Issued By:

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